

COVID-19 RESOURCES FOR TENANTS

Governor David Ige's recent emergency proclamations concerning the coronavirus has invoked special legal requirements applicable to landlords and tenants in Hawai'i. The following resources provide tenants with assistance during the COVID-19 crisis.

TOP THREE THINGS TO KNOW:

- 1 You cannot be evicted from your home right now. However, you still have to pay your rent.
- 2 If you're worried about paying rent, talk to your landlord as soon as you can to talk through delayed or partial payment options.
- 3 There are several options available from rent and utility assistance to payment plans.

The **OFFICE OF CONSUMER PROTECTION** created a list of <u>Frequently Asked Questions</u> about how Gov. David Ige's emergency proclamation has impacted landlords and tenants' legal relationship.

SEVERAL LOCAL ORGANIZATIONS ARE OFFERING RENTAL ASSISTANCE:



- ALOHA UNITED WAY provides COVID-19 related assistance to help with rent, mortgage, utilities, and licenses eldercare and childcare. Call 2-1-1 or visit auw211.org.
- CATHOLIC CHARITIES HAWAI'I provides COVID-19 related assistance to help with rent payments, unexpected expenses, utility payments and more. Resources are available at catholiccharitieshawaii.org/coronavirus/.
- HAWAI'I HOMEOWNERSHIP CENTER offers information about COVID-19's impact on housing issues.
- HAWAIIAN COMMUNITY ASSETS/HAWAII COMMUNITY LENDING partnered to launch the <u>Hawaii Emergency</u> <u>Loan Program (HELP)</u> to provide Hawaii residents with free financial counseling and loans for emergency housing payments. The program has been recently expanded in response to the economic impact of the coronavirus outbreak.
- **DHHL RENT RELIEF PROGRAM** provides COVID-19 related assistance to eligible renters on the DHHL waiting list to help with rent, utilities, security deposits, and other housing expenses incurred due to the pandemic. For more information, visit hawaiiancouncil.org/dhhl.



CONGRESS has established several types of relief for the economic and housing pressures brought on by the 2019 Novel Coronavirus (COVID-19). <u>Assistance for certain homeowners and renters</u> is available on Senator Brian Schatz's website.

MEDIATION SERVICES

MEDIATION CENTER OF THE PACIFIC'S <u>Rapid Response Program</u> is a free mediation program to assist tenants and landlords, who have been impacted by the COVID-19 crisis, negotiate plans to help tenants pay rent and stay in their homes.

Updated: February 2021